

USERS MANUAL



S12



HEARTWAY MEDICAL PRODUCTS CO., LTD.

NO. 6, ROAD 25, TAICHUNG INDUSTRIAL PARK,
TAICHUNG, TAIWAN R.O.C.408

PUBLISHED: AUG. 3, 2009

VERSION: 1

Part no:70030175

CONTENTS

1. Technical Specification.....	3
2. Safety Instruction.....	4~7
3. Environment Condition.....	8
4. Warranty.....	9
5. Assembly Instruction.....	10-12
6. Operation of Control Panel.....	13
7. Control Panel Layout.....	14-15
8. Operating Instructions.....	16-24
9. Charger.....	25-27
10. Maintenance and Repair.....	28
11. Checks.....	29-30
12. Circuit Diagram.....	31
13. Heartway's Patent - Front Suspension System.....	31
14. BOM List Drawing.....	32

TECHNICAL SPECIFICATIONS



MODEL	S12
WEIGHT CAPACITY	160kgs(350 lbs)
SEAT: TYPE/SIZE	20" A2
DRIVE WHEEL	330mmx120mm(13" x 5")
FRONT CASTER (WHEEL)	330mmx100mm(13" x 3.5")
REAR CASTER (ANTI-TIPPER)	None
MAX SPEED	15KPH (9.3MPH); Opt: 20KPH (12.4MPH)
BATTERY SPECIFICATIONS	12V 62Ah x 2pcs; Opt:80Ah
BATTERY RANGE	45km
CHARGER TYPE	8 Amp,Off Board120/240 Volt,50/60Hz
CONTROLLER TYPE	Dynamic Rhino 110Amp
MOTOR TYPE	4400rpm 700W
WEIGHT: W/ BATTERY	100kgs(220 lbs)
WEIGHT: W/O BATTERY	72kgs(158 lbs)
TURNING RADIUS	1280mm
SUSPENSION	FULL
LENGTH	1400mm
WIDE	700mm
HEIGHT	1360mm
SEAT WIDTH	510mm
SEAT HEIGHT	460mm
SEAT DEPTH	480mm
BACK HEIGHT	750mm
WHEEL BASE	1025mm
GROUND CLEARANCE	80mm
LEG ROOM	320mm

SAFETY INSTRUCTION

◆ OPERATION OF SCOOTER

1. To prevent injury to yourself or others, always ensure that the power is switched off when getting on or off of the scooter.
2. Always check that the drive wheels are engaged (drive mode) before driving.



(Fig.1)

3. Do not switch off the power when the scooter is still moving forward. This will bring the chair to an extremely abrupt stop.



(Fig.2)



(Fig.3)

◆ General

1. Always use a seat belt, and keep your feet on the scooter all the time.
2. Do not over load the scooter with it's maximum weight capacity of 160 kg (350 lbs)
3. Do not attempt to lift or move a power scooter by any of its removable parts. Personal injury and damage to the power chair may result.
4. Never try to use your scooter beyond its limitations as described in this manual.
5. Do not operate your vehicle if it is not functioning properly.
6. Do not connect any electrical or mechanical device to the scooter. Failure to obey this instruction may result in injury and will void the warranty.
7. Never use electronic radio transmitters such as CB, walkie-talkies, portable computers or cellular phones while using the vehicle without first turning the scooter off.
8. Any transportation on a slope maybe dangerous if the automatic brakes are disengaged.

◆ Usage While Under The Influence Of Medication Or Alcohol

1. Check with your physician if you are taking any medication that may affect your ability to operate your power scooter safely.
2. Do not operate your scooter while you are under the influence of alcohol, as this may impair your ability to operate your power scooter in a safe manner.

◆ Electromagnetic interference (EMI) from Radio Wave Sources

The rapid development of electronics, especially in the area of communications, has saturated our environment with electromagnetic (EM) radio waves that are emitted by television, radio and communication signals. These EM wave are invisible and their strength increases as one approach the source. All electrical conductors act as antennas to the EM signals and, to varying degrees, all power wheelchairs and scooters are susceptible to electromagnetic interference (EMI). The interference could result in abnormal, unintentional movement and/or erratic control of the vehicle. The United States Food and drug Administration (FDA) suggests that the following statement be incorporated to the user's manual for all power scooter like the **S12**. Power wheelchairs and motorized scooters (in this section, both will be referred to as powered wheelchairs) may as susceptible to electromagnetic interference (EMI), which is interfering electromagnetic energy emitted from sources such as radio stations, TV stations, amateur radio (HAN) transmitter, two-way radios, cellular phones and alarm systems of shops. The interference (from radio wave sources) can cause the powered wheelchair to release its brakes, move by itself or move in unintended directions. It can also permanently damage the powered scooter's control system. The intensity of the EM energy can be measured in volts per meter (V/m). Each powered scooter can resist EMI up to a certain intensity. This is called "immunity level". The higher the immunity level the greater the protection. At this time, current technology is capable of providing at least 20 V/m of immunity level, which would provide useful protection against common sources of radiated EMI.

Following the warnings listed below should reduce the chance of unintended brake release or powered scooter movement that could result in serious injury:

1. Do not turn on hand-held personal communication devices such as citizens band (CB) radios and cellular phones while the powered scooter is turned on.
2. Be aware of nearby transmitters such as radio or TV stations and try to avoid coming close to them.
3. If unintended movement or brake release occurs, turn the powered scooter off as soon as it is safe.
4. Be aware that adding accessories or components, or modifying the powered scooter, may make it more susceptible to interference from radio wave sources
(Note: It is difficult to evaluate the effect on the overall immunity of the powered scooter).
5. Report all incidents of unintended movement or brake release to the powered scooter manufacturer, and note whether there is a radio wave source nearby.

TURN OFF YOUR POWERED SCOOTER AS SOON AS POSSIBLE WHEN EXPERIENCING THE FOLLOWING:

- Unintentional scooter movements
- Unintended or uncontrollable direction.
- Unexpected brake release

The FDA has written to the manufacturers of power scooters asking them to test new products to be sure they provide a reasonable degree of immunity against EMI. The FDA requires that a powered wheelchair should have an immunity level at least 20 V/m, which provides a reasonable degree of protection against more common sources of EMI. The higher the immunity level the greater the protection. Your powered scooter has an immunity level of 20 V/m which should protect against common sources of EMI.

Warning: The scooter itself can disturb the performance of the electromagnetic fields such as emitted by alarm systems of shops.

ENVIRONMENTAL CONDITIONS

Environmental conditions may affect the safety and performance of your power scooter. Water and extreme temperatures are the main elements that can cause damage and affect performance.

A) Rain, Sleet and Snow

If exposed to water, your power scooter is susceptible to damage to electronic or mechanical components. Water can cause electronic malfunction or promote premature corrosion of electrical components and frame.

B) Temperature

Some of the parts of the power scooter are susceptible to change in temperature. The controller can only operate in temperature that ranges between -25°C ~ 50°C .

At extreme low temperatures, the batteries may freeze, and your power scooter may not be able to operate. In extreme high temperatures, it may operate at slower speeds due to a safety feature of the controller that prevents damage to the motors and other electrical components.

WARRANTY

Quality/ Warranty Declaration

Products are to be fit for purpose and of excellent quality and performance. For valid warranty claims Heartway will, at their discretion, replace/ repair/ refund items mutually agreed to be defective.

Heartway's warranty as following:

- (1) Frame: two year limited warranty
- (2) Electronic Components and Charger: one year limited warranty.
- (3) Controllers: one and half year limited warranty
- (4) Batteries: not warranted.
- (5) Consumables (wheel tires, arm pads, and seat cushions): not warranted.

Any damage or defect of any nature occurring from the misuse of the product is not to be covered. The warranty is to start from the date of arrival of our products.

ASSEMBLY INSTRUCTION

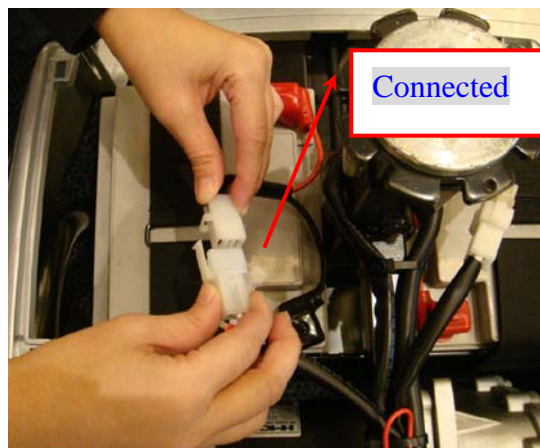
It is very easy to assemble your S12 scooter. Please follow the procedure below.

Installing the Batteries:

Remove three screws as shown on (Fig.4) and take off the cover. Connect both battery cables probably (+ / - pole ,Red is positive, black is negative)



(Fig.4)



(Fig.5)

Adjustments for Seating Comfort:

1. Armrest Height Adjustment



(Fig.6)

Turn the round plate below the armrest to adjust the height of the armrest. Turn Anticlockwise to adjust the armrest upward and clockwise for downward

2.1 Seat Rotation

- Press the seat swivel lever downward.
- Rotate your seat by clockwise or counter-clockwise direction.



(Fig.7)



(Fig.8)

2.2 Seat Position Adjustment

- Push the seat adjust lever upwards.
 - Move the seat to your desired position
 - let the lever lock into your preferred position.
- Note: The distance adjusting arrange is 150mm.



(Fig 9)

2.3 Driving and braking



Optional hand brake lever



- For Driving please pull the right throttle lever (forward) or the left throttle lever (rearward).
- For stopping the scooter please release the throttle lever. In the center position the magnetic motor brake system works also as a parking brake. Optional there is a hand brake system available.
- For safety, when rolling at free-wheel mode down slope, the automatic brake will take action if the transferring speed is more than 30% of the scooter's maximum speed.



Please be noted that the scooter will be at free-wheel mode, when the motor is disengaged. To use the parking brake, you must move the lever into the engaged position!

2.4 Tiller Positioning

Press down the lever and move it to your preferred position. (See Fig 10 & 11)



(Fig.10)



(Fig.11)

2.6 The adjustment of the suspension system:



The softness of the rear suspension system can be adjustable. There are altogether 5 stages of adjustment.



Tooling bar



OPERATION AND CONTROL PANEL

SCOOTER CONTROL PANEL (LCD)















SPECIFICATION






FOR : S12

					PREPD BY	CHK	TEST	DESN	APPR
					NAME :				
					SCOOTER CONTROL PANEL				
					DWG NO :				
REVISION RECORD	DATE	PREP	CHK		S12				

Control Panel Layout

LCD (Liquid Crystal Display) Power Scooter Control Panel, TN Type

<p>Model</p>	<p>LCD(Liquid Crystal Display)</p> 				
<p>Functions</p>	<ol style="list-style-type: none"> 1. Power Indicator : Battery remaining capacity and charging indicator (6 squares + Battery Icon) 2. Clock : Hour / Minute / Second display and setting. 3. Speed Sensor : 7 Segment display (2.5 digits +1 decimal) + “km/h / mph” symbol 4. High/Low/ Turn Speed : Indicated as “H” and “L” symbols 5. Odometer : ODO(99999km max) 、TRIP(99.9 max) 6. Headlight : “Power-saving” mode, Blue LED 7. Back-up Lamps : “Brake / Reverse” modes, Orange LED 8. Right-Indicator : Flash mode, Green LED 9. Left-Indicator : Flash mode, Green LED 10. Parking Lamp : Including “Reverse Mode”, left- indicator and right-indicator flashing simultaneously, Red LED 11. Malfunction Code : 7 Segment display (1digit) + Warning symbol + Red LED 12. Power-on Scan : All LED turn on 13. TEMP Gauge : °C and °F modes 14. Reverse Light :  ”Reverse” symbol flashing 				
<p>Buttons</p>	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;">  : Left-Indicator control </td> <td style="width: 50%; border: none;">  : Right-Indicator control </td> </tr> <tr> <td style="border: none;">  : High/low speed switch </td> <td style="border: none;">  : Parking </td> </tr> </table>	 : Left-Indicator control	 : Right-Indicator control	 : High/low speed switch	 : Parking
 : Left-Indicator control	 : Right-Indicator control				
 : High/low speed switch	 : Parking				

Buttons	 : Horn
	 : Headlight  :MODE  : SET  : Back-up Light
LED Indicators	Right & Left indicator (Green) , Parking light (Red) , Warning light (Red) , Back-up lamps (Yellow) , Headlight(Blue))
LCD Backlight	LED(White)
Connector	CON1: 20PIN AMP

Usage Condition

ITEM	SPECIFICATION
Voltage	DC24 V
Operation Voltage	DC 16 ~32 V
Storage TEMP.	-40°C ~ 65°C
Operation TEMP.	-25°C ~ 50°C
Meter Angle at Handle Cover	30° of elevation while scooter assembly (LCD orientate to six o'clock)

2 、 General Characteristic Performance Test (20 ± 5°C)

2.1 、 Headware Circuit:





ITEM	SPECIFICATION	RESULT
Lowest Operation VOLT	16 V max	_____ V
Consuming Current (V _B = 24.0V)	Dynamic: 200 mA max -- Backlight and LED light status	_____ mA
	Static: 5 mA max -- Key OFF status	_____ mA

Operating Instruction

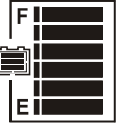
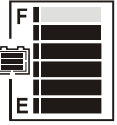






1 、 Speed Sensor and Display

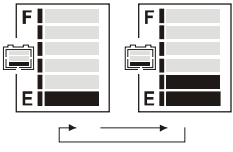
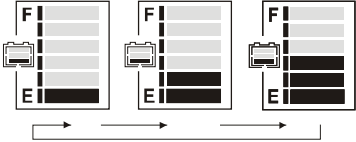
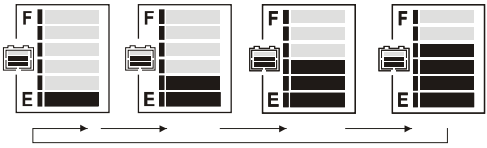
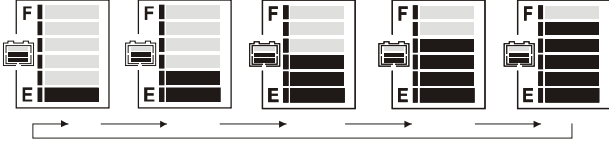
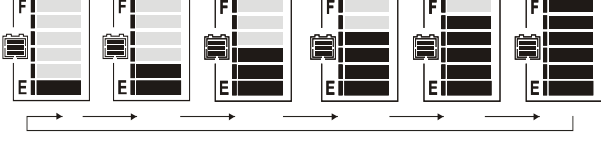
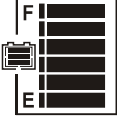
ITEM	SPECIFICATION
Operation Features	Speed detection by speed sensor from transaxle with conversion at 1800rpm equal to 60km/h.
Tolerance	5~15% ($\pm 2\%$)
Digital Range	0.0 ~ 99
Display Switch Button	Initial setting at km/h, switch to MPH by MODE and SET buttons

2 、 High / Low / Turn Speed


ITEM	SPECIFICATION
Operation Features	<p>(1) Switch High / Low speed by pressing button  once. (TRN as control signals)</p> <p>Press one time: High-speed <---> Low-speed (with memory storage).</p> <p>(2) Take exterior turn-switch as determinant signal (TRN as control signals).</p>
Symbols on LCD	<p>" H " symbol means "High Speed"</p> <div style="text-align: center;">  </div> <p>" L " symbol means "Low Speed" :</p> <div style="text-align: center;">  </div> <p>" L " symbol flashing means "Turn Speed":</p> <div style="text-align: center;">  </div>
Flicker Frequency	1 sec

3 · Power Indication



ITEM	SPECIFICATION		
Battery Remaining Capacity	Remaining Capacity (%)	Voltage (V)	Scale Bar
	100 (6)	> 25.42	
	85 (5)	≤ 25.42	
	70 (4)	≤ 25.12	
	55 (3)	≤ 24.78	
	40 (2)	≤ 24.42	
	30 (1)	≤ 23.88	 and  Flashing
	20	Low-power Warning	 Warning LED Flashing
Flicker Frequency	2 sec.		
Operation Characters	(1) Scale status only decrease, won't increase. (2) When the remaining capacity was less than 30%, warning sound ("Be-Be" two short sounds) act at 5 seconds intervals. While (a) Key Off (b) Charging Mode (c) Sleep Mode, warning sound released.		

ITEM	SPECIFICATION		
Charge Indication	Remaining Capacity (%)	Voltage (V)	Scale Bar
	40 (2)	< 25.44	
	55 (3)	> 25.44	
	70 (4)	> 26.18	
	80 (5)	> 26.92	
	90 (6)	> 28.5	
100 (7)			
Increase Frequency	0.5 sec.		
Operation Character	<p>(1) Scale status only decrease, won't increase.</p> <p>(2) Take the PIN3(CH3) of charger as determinant signal, enter 「Charging Mode」 when CH3 grounding (L), not only “KEY ON” or “KEY OFF”.</p>		
Remarks	Above scale bar status only for reference, must take the indicator of charger as the precise diagnosis.		



4、Clock Meter

ITEM	SPECIFICATION
Tolerance (per day)	± 2 sec
Initial Setting Value	『Hour : Min』 mode : 『AM 12:00』
『Hour : Min』 Setting (12-Hour format)	Display range : AM12:00 ~ PM11:59  When 『Hour』 is between 1 and 9 o'clock, displayed at 1~9.



5、Odometer

ITEM	SPECIFICATION
Operation Features	Odometer detected by the signal of Opto Coupler then converts into distance.
Display Switch Button	「km/h」 means the odometer displayed as kilometer. 「mph」 means the odometer displayed as mile.
Accumulative Display [ODO]	(1) Display Range:00000~99999  (2) Once the total mileage up to 99999km or 62149mile (99999÷1.609mile), the counter will restart from "00000".
TRIP Counter	(1) Display Range : 00.0~99.9  (2) When over 99.9km, display stop counting (won't restart from "00.0").
Operation status	(1) Odometer indication display on ODO mode when Power On, then switch to TRIP mode after 5 seconds. (2) TRIP can be reset to "00.0".

6 、 Headlight Control














ITEM	SPECIFICATION
Operation Feature	<p>Take exterior headlight switch as determinant signal.</p> <p>(1) Switch on/off the head light by pressing button  once, then LED  will turn on/off simultaneously.</p> <p>(2) LCD backlights turn on / turn off with head light.</p>
Power Saving Mode	<p>When motor stop, the modulation down to 30% (Headlight)</p> <p>When motor act, 100% output power (Headlight)</p>
Usage Condition	While (a) KEY OFF (b) Power-Saving mode (c) Sleep mode , all functions closed.
Determinant Condition	<p>(1) $2.2V > WIP > 2.8V$ (100% Full-power)</p> <p>(2) $2.2V < WIP < 2.8V$ (100% Full-power)</p> <p>(3) Full / Half power switch at real time.</p> <p>(4) The determination of “Reversing Mode” need to consider the motor direction and panel setting.</p>
Remarks	<p>(1) Loop Load: 24V/50W max</p> <p>(2) With “short circuit” and “overload” protection</p>

7 、 Back-up Lamp control








ITEM	SPECIFICATION
Operation Feature	<p>Take exterior back-up lamp switch as determinant signal.</p> <p>(1) Switch on/off the head light by pressing button  once, then LED  will turn on/off simultaneously.</p> <p>(2) LCD backlights turn on / turn off with head light.</p>
(Control Mode)	When motor changes from act (go forward) to stop, the lamp reinstated after flashing for 3 sec.
Brake-lamp Mode Reversing-lamp Mode	<p>Determine as “Reversing Mode”, back-up lamp keep flashing.</p> <p>Reverse warning sound can be set by panel (Turn on / Turn off)</p>
Usage Condition	<p>While (a) KEY OFF (b) Charging Mode (c) Sleep Mode, all functions closed.</p> <p>* Brake-lamp & Reversing-lamp Mode won't be limited by Back-up lamp switch on or off.</p>
Flicker Frequency	1 sec.

ITEM	SPECIFICATION
Determinant Condition	(1) 2.2V > WIP > 2.8V (50% Half-power) (2) 2.2V < WIP < 2.8V (100% Full-power) (3) Full / Half power switch at real time. (4) The determination of "Reversing Mode" need to consider the motor direction and panel setting.
Remarks	(1) Loop Load : 24V/50W max (2) With "short circuit" and "overload" protection

8 、 9 、 1 0 Indicators and Parking Lamp Control

ITEM	SPECIFICATION
<u>Operation Feature</u>	Take exterior left-right indicators and parking-lamps switch as the determinant signal.
Control Mode (Left-direction lamp)	Press button  once, the right-indicator and  turn off, left-indicator and  flashing, warning sound act. Press  again to turn off left-indicator.
(Right-direction lamp)	Press button  once, the right-indicator and  turn off, left-indicator and  flashing, warning sound act. Press  again to turn off left-indicator.
(Parking lamp)	Press button  once,  turn on, right-left indicators and   flashing , warning sound act . Press  again to turn off the Parking lamp function.
Usage Condition	While (a) KEY OFF (b) Charging Mode (c) Sleep Mode, all functions closed.
Flicker Frequency	1 sec.
Warning Sound Frequency	One short "Bi" sound per second
Remarks	(1) Load circuit for left-direction light: 24V/50W max (2) Load circuit for right-direction light: 24V/50W max (3) With "short circuit" and "overload" protection


1 1 、 Malfunction Message

ITEM	SPECIFICATION																																													
Operation Feature	Take the connector pin (KEY) of controller as determinant signal, then converts it into digital code.																																													
Usage Condition	When the controller send out an error message, red LED flashing with controller signal at same time, the “Error message code” will show on LCD. <div style="text-align: center; margin-top: 10px;">  </div>																																													
Flicker Frequency	1 sec.																																													
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th data-bbox="240 779 416 931">Controller message (Flicker)</th> <th data-bbox="416 779 564 931">Message code</th> <th data-bbox="564 779 707 931">  symbol </th> <th data-bbox="707 779 906 931">  LED (Flicker) </th> <th data-bbox="906 779 1385 931"> <u>Status</u> </th> </tr> </thead> <tbody> <tr> <td>1</td> <td>--</td> <td>--</td> <td rowspan="9" style="text-align: center; vertical-align: middle;">Flashing, opposite to controller message.</td> <td>Battery needs charge soon.</td> </tr> <tr> <td>2</td> <td>2</td> <td>On</td> <td>Low-voltage, needs charge now</td> </tr> <tr> <td>3</td> <td>3</td> <td>On</td> <td>Over-voltage</td> </tr> <tr> <td>4</td> <td>4</td> <td>On</td> <td>Over-current</td> </tr> <tr> <td>5</td> <td>5</td> <td>On</td> <td>Park Brake lost or faulted</td> </tr> <tr> <td>6</td> <td>6</td> <td>On</td> <td>Accelerator not align center</td> </tr> <tr> <td>7</td> <td>7</td> <td>On</td> <td>Accelerator broken or faulted</td> </tr> <tr> <td>8</td> <td>8</td> <td>On</td> <td>Motor broken or faulted</td> </tr> <tr> <td>9</td> <td>9</td> <td>On</td> <td>Others</td> </tr> </tbody> </table>					Controller message (Flicker)	Message code	 symbol	 LED (Flicker)	<u>Status</u>	1	--	--	Flashing, opposite to controller message.	Battery needs charge soon.	2	2	On	Low-voltage, needs charge now	3	3	On	Over-voltage	4	4	On	Over-current	5	5	On	Park Brake lost or faulted	6	6	On	Accelerator not align center	7	7	On	Accelerator broken or faulted	8	8	On	Motor broken or faulted	9	9	On	Others
Controller message (Flicker)	Message code	 symbol	 LED (Flicker)	<u>Status</u>																																										
1	--	--	Flashing, opposite to controller message.	Battery needs charge soon.																																										
2	2	On		Low-voltage, needs charge now																																										
3	3	On		Over-voltage																																										
4	4	On		Over-current																																										
5	5	On		Park Brake lost or faulted																																										
6	6	On		Accelerator not align center																																										
7	7	On		Accelerator broken or faulted																																										
8	8	On		Motor broken or faulted																																										
9	9	On		Others																																										


1 2 、 Power on Self-Test

ITEM	SPECIFICATION
Initial Status	When scooter power on, the control panel will go through a self-test routine; the backlight and all LCD segments will be tuned on for 3 seconds, then switch automatically to the general operation mode (ODO).



1 3 、 Temperature Sensor

ITEM	SPECIFICATION
Operation Feature	Temperature detected by temperature sensor (NTC) from transformation with signal.
Tolerance	± 2°C
Display Range	-20°C ~50°C -4°F ~122°F 
Display Switch Button	When display °C, degree stand for Celsius thermometer When display °F, degree stand for Fahrenheit thermometer

1 4 、 Reverse Indicator

ITEM	SPECIFICATION
Operation Feature	Take exterior forward / backward switch as determinant signal.
Power Saving Mode	When switch direct to “forward”, no symbol on LCD.  When switch direct to “backward”, symbol flashing on LCD.
Flicker Frequency	1 sec.

1 5 、 Buttons

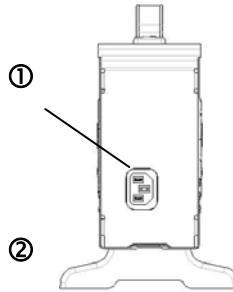
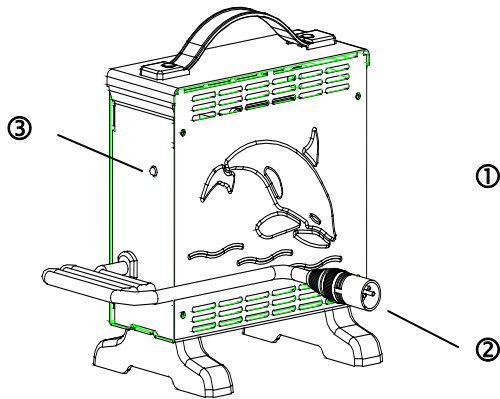
ITEM	SPECIFICATION
Button	 "MODE" switch  Function set
General Display Mode (TRIP)	Press SET for 3 seconds to reset TRIP at "00.0".
Setting Mode	<p>Press MODE and SET simultaneously for more than 2 seconds. to enter "Setting Mode", then 『Hour : MIN』 start flashing.</p> <p>(1) When 『Hour』 flashing: Press SET to increase of number, then press MODE to enter "Setting Mode" of 『MIN』 .</p> <p>(2) When 『MIN』 flashing: Press SET to increase of number, then press MODE to enter "Setting Mode" of 『km/h & mph』 .</p> <p>(3) When 『km/h』 or 『mph』 flashing Press SET to choose "km/h" or "mph" type, then press MODE to enter "Setting Mode" of 『°C / °F』</p> <p>(4) When 『°C』 or 『°F』 flashing Press SET to choose °C or °F .</p>
Escape from Setting Mode	<p>Under setting mode, if below situations happened, will auto save the last setting value then escape to general operation mode.</p> <p>(1) No any operation of ADJ button for 20 sec.</p> <p>(2) Press MODE and SET at same time for more than 2 sec.</p>
Operation Status	<p>(1) 『Hour : Min』 , 『km/h』 or 『mph』 , 『°C』 or 『°F』 offer Cyclical Switch function.</p> <p>(2) When adjusting 『Hour : Min』 , press SET to increase number, if press SET for more than 2 seconds, the number will increase continuously until button released, setting value with Cyclical Switch function (only 2 seconds from 0 to 9).</p> <p>* If 『Hour』 less than 10, the denary "0" doesn't display. °</p>
Remarks	Button tones: one short "Bi" sound

CHARGER

Battery Charger Instruction

8A

1. APPEARANCE



① Power Cord

② Output Plug to Battery

③ Indicator :

Green Flash : Power On

Orange Flash : Pre Charge

Orange : Charging

Green&Orange Flash : Charged

80%

Green : Full Charge

Red Flash : Defect

2. SPECIFICATION

Item	BATTERY CHARGER (SWITCHING MODE)
Model	4C24080A
Output Current(DC)	8A±5%
Charging Voltage(DC)	28.8V
Floating Voltage(DC)	27.6V
Input Current (AC)	3.8A max.
Input Voltage(AC)	100 ~ 240 V 50/60Hz
Efficiency	AC-DC 85% min
Operating Temperature	0°C ~ 40°C
Switching Method	SWITCHING MODE
Charging Method	Constant current two stage constant voltage
Battery Application	24V Lead Acid Rechargeable Battery (26Ahr ~ 75Ahr)
Output Detection	1.Short Circuit Protection 2.Reverse Power Protection 3.Overheat Protection 4.Charging Plug Protection
Operating Humidity	20% ~ 85 %
Measure	L 185mm×W 130mm×H 195mm
Weight	1.7K g
Color	Blue

3.OPERATING INSTRUCTION

- (1)Make sure the battery charger output voltage is the same as the connecting battery.
- (2)Plug in the power cord. LED indicates green flash when AC power on.
- (3)Connect the battery charger to the battery.
- (4)Start charging; please refer to 4. LED INDICATION

4.LED INDICATION

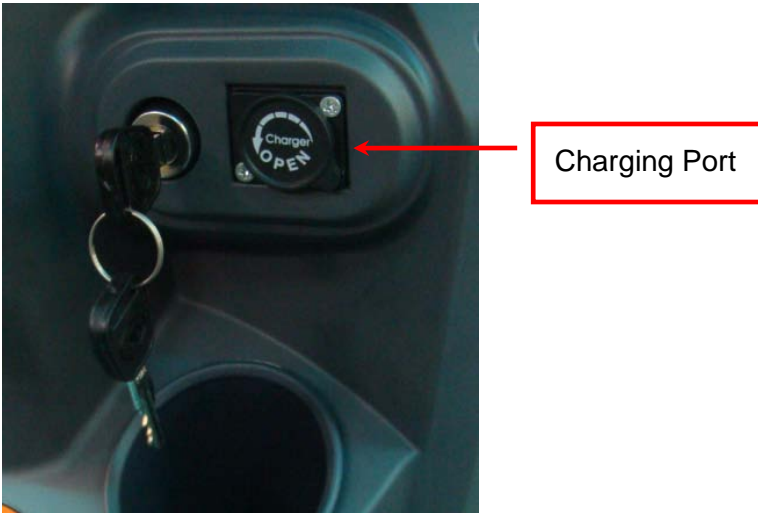
- (1)Green Flash : Power on
- (2)Orange : Charging
- (3)Orange Flash : Pre charge
- (4)Green&Orange Flash : Charged 80% ◦
- (5)Green : Full charged(Floating charge) ◦
- (6)Red Flash : Defect

5.TROUBLE SHOOTING

- (1) If green indicator is off :
 - . Check AC input. If it works normally, the battery charger may be defect.
- (2) If green indicator keeps flashing , can't turn to charging indication :
 - . Check if the battery connect successfully.
 - . Check if the output connection is short or open.
 - . If the battery connection is normally , the battery charger may be defect.
- (3) If red indicator keeps flashing :
 - . Check if the battery connection is reversed.
 - . Check if the output connection is short or open.
 - . Check if the environment temperature is too low (0°C)
 - . If the red indicator still keeps flashing , the battery charger may be defect .
- (4) Charging indicator (orange) can't turn to green :
 - . The battery might defect , please stop charging and have the battery be repaired.
- (5) If the charging indicator (orange) turns green (fully charged) immediately :
 - . The battery may be in well-charged condition
 - . If the battery is not fully charged, the battery may be defect .

6.CAUTION

- (1) Before using the battery charger, read all instructions and cautionary markings.
- (2) Use the battery charger in a well-ventilated area
- (3) To avoid the risk of injury, charge only lead-acid or gel cell type rechargeable batteries.
- (4) Please turn off the power after charging



(Fig 12)

Important!

- Always charge your batteries in well ventilated areas.
- The charger is intended for indoor use only. Protect from moisture.
- For maximum performance, it is recommended that you replace both batteries at the same time if the batteries are weak.
- If the scooter will not be used for a long period of time, arrange to have the batteries recharge at least once every month to avoid deterioration of the batteries.

According to the battery type and condition of the batteries, batteries usually can be fully charged in 4-10 hours. This will be indicated when the status light in the battery charger side panel turns green. Charging the battery longer than necessary will not harm the battery. We recommended that you charge the batteries for 8 to 10 hours after daily use.

MAINTENANCE & REPAIR

Your power scooter is designed for minimal maintenance. However, like any motorized vehicle it requires routine maintenance.

To keep your PF6 for years of trouble-free operation, we recommend you follow the following maintenance checks as scheduled.

DAILY CHECKS

1. Visual check on the conditions of tyres.
2. Inspect the battery condition meter on the controller to determine if batteries need to be charged.

WEEKLY CHECKS

1. Your power scooter comes with standard pneumatic tyres. If your power scooter comes with optional air tires, make sure to maintain the pressure of the tires between 30-35 psi.

MONTHLY CHECKS

1. Visually inspect the controller harnesses. Make sure that they are not frayed, cut or have any exposed wires.

SEMI-ANNUAL CHECKS

1. Check the motor brushes. We recommended that your authorized dealer inspect the brushes every six months or sooner if your power scooter is not operating smoothly. If inspection determines excessive wear on the brushes, they must be replaced or motor damage will result.

Warning! Failure to maintain the brushes could void the power scooter warranty.

To inspect or replace the motor brushes:

Unscrew the motor brush caps. (See Fig 18)

Remove the brushes.

Inspect the brushes for wear. (See Fig 19)

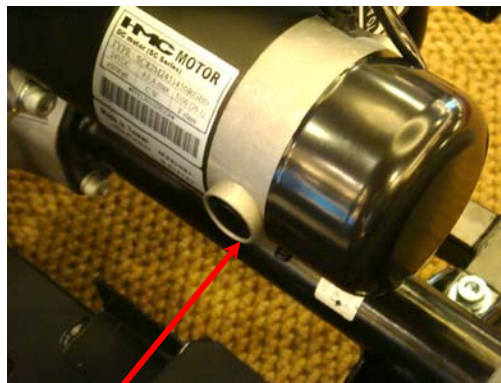
Replace the brushes if necessary.



New Motor Brush

Worn Motor Brush

(Fig 13)



Motor Brush caps

(Fig 14)

Inspect the state of the battery terminals every six months. Make sure that they are not corroded and the connections are tight. Periodically apply a thin film of petroleum jelly on the surface of terminals to guard against corrosion.

CHECKS

Make sure to keep the controller clean while protecting it from rain or water. Never hose off your power scooter or place it in direct contact with water.

Keep wheels free from lint, hair, sand and carpet fibers.

Visually inspect the tire tread. If less than 1mm(1/32”), please have your tyres replaced by your local dealer.

All upholstery can be washed with warm water and mild soap. Occasionally check the seat and back for sagging, cuts and tears. Replace if necessary. Do not store your scooter in damp or humid conditions as this will lead to mildew and rapid deterioration of the upholstery parts.

All moving mechanism will benefit from simple lubrication and inspection. Lubricate using petroleum jelly or light oil. Do not use too much oil, otherwise small drips could stain and damage carpets and furnishings etc. Always perform a general inspection of the tightness of all nuts and bolts.

RHINO controller: Your scooter is fitted with a Rhino controller, which continuously monitors the operating conditions of your scooter. If it detects a problem it will indicate with error message by flashing light on the power ON/ OFF light. You must count the number of the flash, and see the list to check what kind of error has happened according to the number)

Number of Flashes	Fault	Impact on Scooter	Notes
1	Battery needs recharging	Will drive	Battery charge is running low. Recharge the batteries as soon as possible.
2	Battery voltage too low	Drive inhibited	Battery charge is empty. Recharge the batteries. If the scooter is left off for a few minutes, battery charge may recover sufficiently to allow driving for a short period of time.
3	Battery voltage too high	Drive inhibited	Battery charge is too high. If a charger is plugged in, unplug it or turn the Charge/Run switch to Run. Scooters powered by RHINO will charge the batteries when traveling down slopes or decelerating. Excessive charging in this manner may cause this fault. Turn the scooter power off and then back on again.
4	Current limit time out	Drive inhibited	The scooter has drawn too much current for too long, possibly because the motor has been over worked, jammed or stalled. Turn the scooter power off, leave

			for a few minutes, and then turn the power back on again. The controller has detected a shorted motor. Check the loom for shorts and check the motor. Contact your service agent.
5	Brake fault	Drive inhibited	Check that the park brake release lever is in the engaged position . The park brake coil or wiring is faulty. Check the park brake and wiring for open or short circuits. Contact your service agent.
6	Out of Neutral at Power Up	Drive inhibited	Throttle is not in neutral position when tuning switch key on. Return throttle to neutral, turn power off and back on again. Throttle may need to be re-calibrated Check throttle wiring.
7	Speed Pot Error	Drive inhibited	The throttle or its wiring is faulty. Check for open or short circuits. Throttle may not be correctly set up. Contact your service agent.
8	Motor Volts Error	Drive inhibited	The motor or its wiring is faulty. Check for open or short circuits. Contact your service agent.
9	Other Internal Errors	Drive inhibited	Contact your service agent.

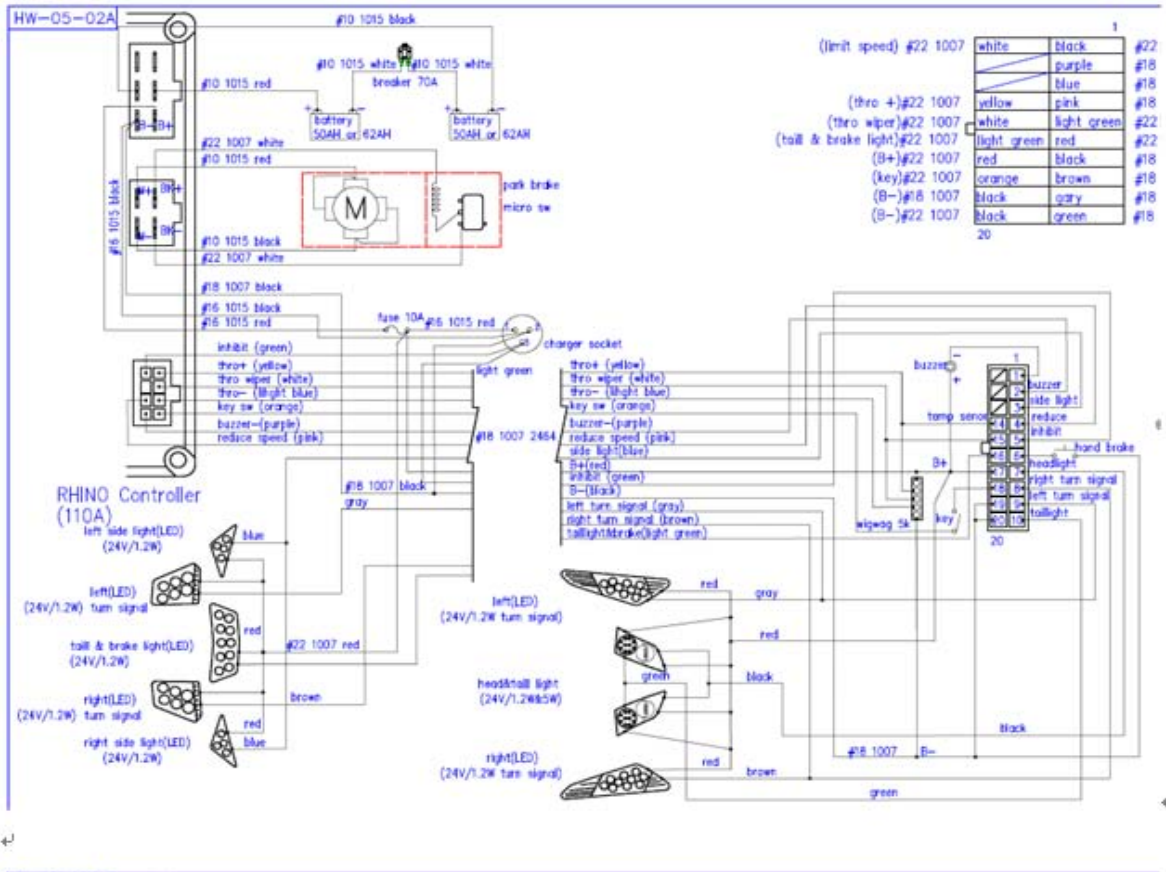
Note:

If you experience any technical problems, it is recommended that you check with your local dealer before attempting to troubleshoot on your own.

The following symptoms could indicate a serious problem with your power scooter. Contact your local dealer if any of the following arises:

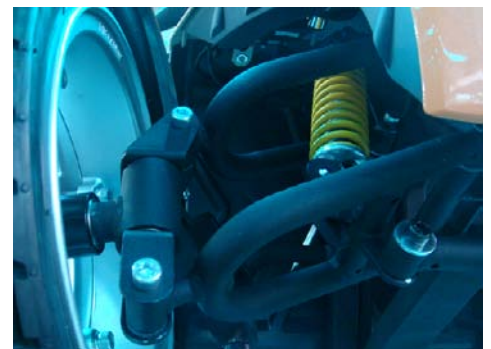
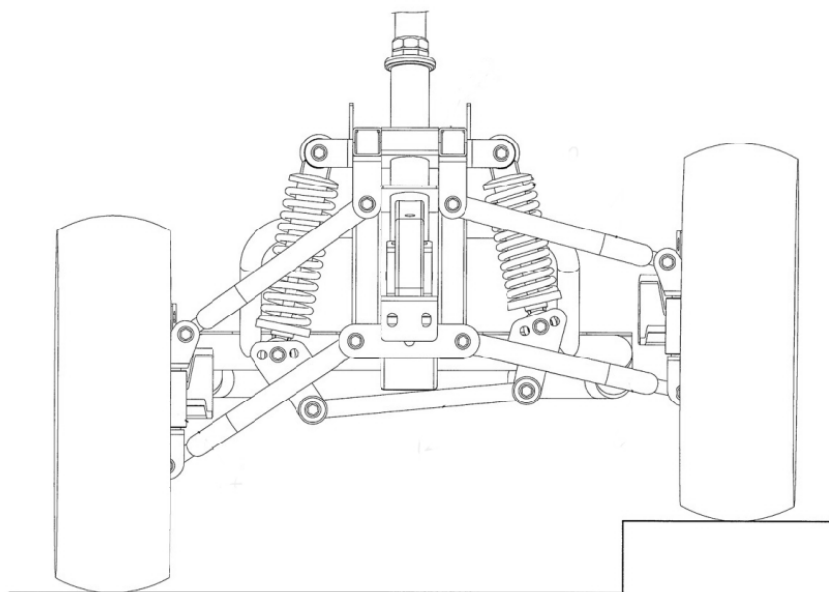
1. Motor noise
2. Frayed harnesses
3. Cracked or broken connectors
4. Uneven wear on any of tires
5. Jerky motion
6. Pulling to one side
7. Bent or broken wheel assemblies
8. Does not power up
9. Powers up, but does not move

Circuit Diagram



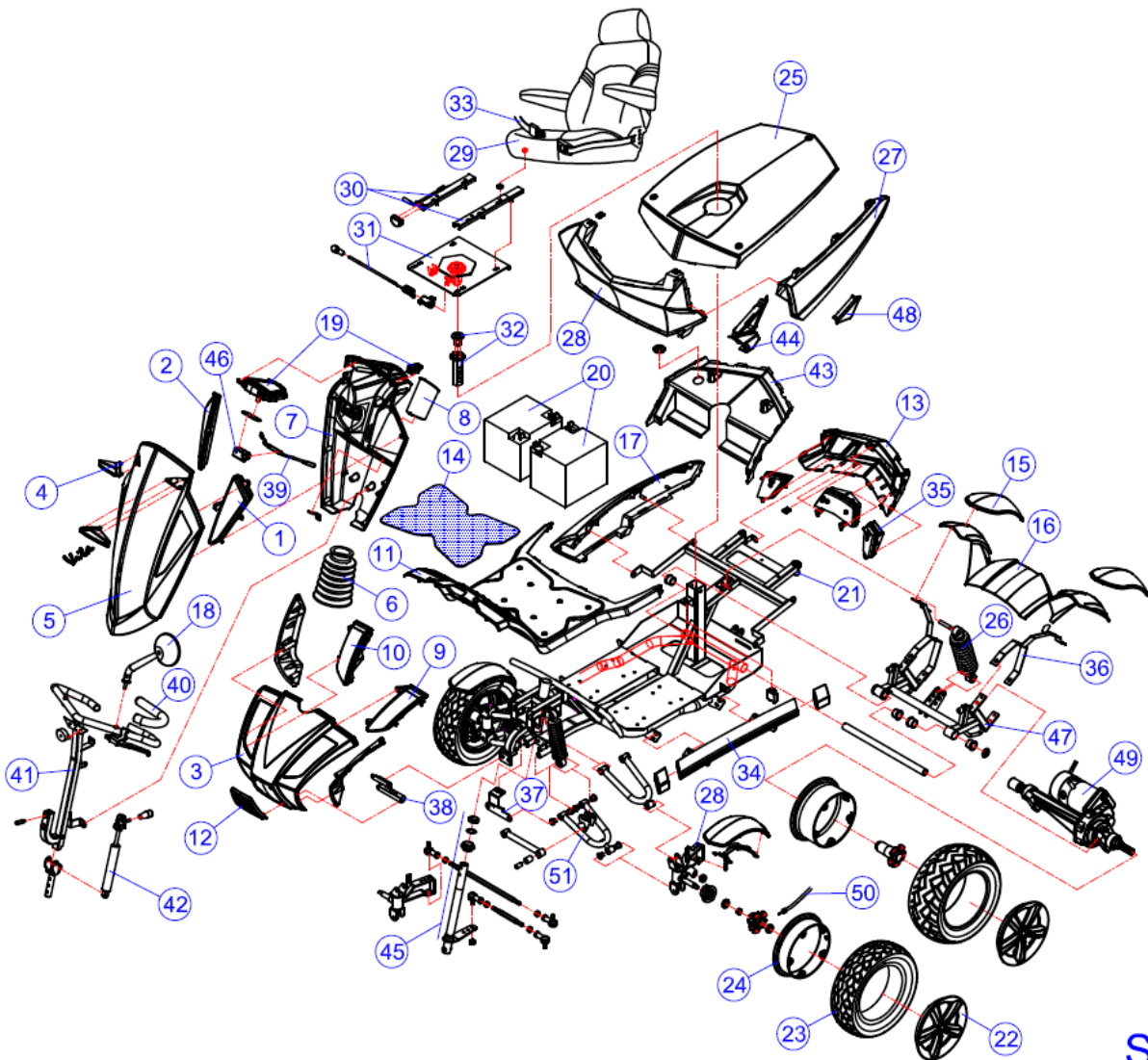
HEARTWAY's Patent

A brand new double-A arms suspension system.



BOM List Drawing

- | | | |
|------------------------|------------------------|-------------------------------|
| ① INDICATOR LIGHT(FUL) | ⑱ REAR VIEW MIRROR | ③⑤ REAR LIGHT |
| ② INDICATOR LIGHT(FUR) | ⑲ CONTROL PANEL | ③⑥ BRACKET FOR FENDER |
| ③ FD COVER | ⑳ BATTERY | ③⑦ FF COVER BRACKET |
| ④ HANDEL CAP | ㉑ BADY FRAME | ③⑧ FRONT BUMPER BRACKET |
| ⑤ TILLER FF COVER | ㉒ ALIALUMINUM RIM | ③⑨ WIGWAG |
| ⑥ RUBBER DUST COVER | ㉓ TYRE | ④① SPACER FOR POETNTIAL METER |
| ⑦ TILLER FR COVER | ㉔ INNER RIM | ④② TILLER RAM MECHANISM |
| ⑧ DRINK BRACKET | ㉕ BATTERY UPPER SHROUD | ④③ RD SHROUD |
| ⑨ HEAD LIGHT(FDL) | ㉖ SUSPENTION | ④④ LIGHT SEAT |
| ⑩ HEAD LIGHT(FDR) | ㉗ RD SIDE COVER | ④⑤ STEM |
| ⑪ FLOOR | ㉘ BATTERY LOWER SHROUD | ④⑥ POTENTIOMETER COMBINATION |
| ⑫ FRONT BUMBER | ㉙ CAPTAIN SEAT ASM | ④⑦ SUSPENTION BRACKET |
| ⑬ LAMP BASE | ㉚ SEAT SLIDING RAIL | ④⑧ TRIANGLE LIGHT |
| ⑭ CARPET | ㉛ SEAT BASE | ④⑨ TRANSAXLE |
| ⑮ FENDER | ㉜ SEAT SLIDING POST | ⑤① SPEEDMEMTER LINE |
| ⑯ REAR BUMPER | ㉝ SAFETY BELT | |
| ⑰ SIDE COVER R | ㉞ PEDAL | |



S12